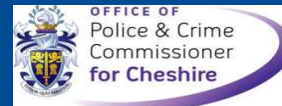


a better view...

Operation Emblem Street Triage: *A partnership approach*

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Divisional Director

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A Better View... *of mind & body*

The issue

- Increasing use of Section 136 of the Mental Health Act across Cheshire
- Poor experience for those needing support
- Significant inter-agency tension and political anxiety
- Resources being deployed in the wrong place for the wrong reason

Section 136 Mental Health Act

*"...a person who **appears** to be suffering from mental disorder and to be in immediate need of care or control..... remove that person to a place of safety"*

- Police Power of Arrest
- ‘Disclosable’ on an enhanced DBS

Demand



Local Authority	2012	2013	2014**
Cheshire West	143	172	85
Cheshire East	101	128	79
Warrington	107	120	46
Halton	92	93	21

A Better View... of mind & body

Impact of the demand

	HALTON	WARRINGTON	EAST	WEST
Average duration	7 hours	6.5 hours	6.5	6.5
% taken to Police Custody	42 %	28 %	16%	4%
Detained	39%	30%	32%	30%
Total Cost	£216, 000	£172,000	£156,220	£203,360

A Better View... *of mind & body*

The solution

- Pragmatic solution focused approach;
- ‘Can do’ and ‘will do’ approach
- Evidence from other areas
- Operation Emblem born

Street Triage (Operation Emblem)



- Provides an immediate response to situations that would benefit from intervention of Mental Health Services;
- Improve the outcomes through appropriate early intervention referrals;
- Reduce the number of inappropriate S136 detentions;
- The ability to have access and review 'live time' Care Plans

Outcomes: December 2013 – now

- 649 incidents have been attended over 247 shifts
- 145 x potential 136 arrests (67 in total carried out)
- Team on duty for 78 - intervention led to 8 arrests
- Out of the 8 sectioned by the team ALL were detained (eventually!)

Some other outcomes

- Extended until March 2015 with wider coverage (7 days per week) with partnership funding;
- Multi-agency training;
- National and Regional attention: impact and partnership approach;
- Enrich with other agency involvement

